



WHY INVEST IN A CRIBL.CLOUD MIGRATION SERVICE?

Confidently migrate to Cribl's cloud platform without dropping or losing data. Get custom guidance based on your organization's specific needs and let Cribl do the heavy lifting with managing infrastructure, security, and scaling.



BENEFITS

- Only pay for what you use! Cribl.Cloud offers flexible and transparent pricing based on consumption.
- Use a unified platform to access and use Cribl's entire suite of products.
- Offload the burden of managing infrastructure. Free up your team to focus on what truly matters — delivering value to your business.



SKU

PS-CLOUD-MIG - \$10,000

SERVICE BRIEF

Cribl.Cloud Migration

Overview

Cribl's Cloud Migration Service makes transitioning from your self-managed Cribl deployment to Cribl's unified cloud platform faster, easier, and more effective. With Cribl.Cloud Migration Service, you will receive guidance from dedicated Cloud experts to make this transition as seamless as possible. Minimize downtime and mitigate disruptions to your ongoing operations.

How It Works

Cribl will provide the service activities described in the Migration Scope. Our Cloud advisors work closely with you to implement a proven migration plan customized to your specific needs and limitations. They will create an updated architecture document mapping out all requirements for the migration. Our advisors will also collaborate with internal Cribl teams to ensure a smooth and efficient migration process.

The Cribl.Cloud migration starts with a detailed evaluation of your current deployment through a screen-sharing session. This includes assessing sources, destinations, routes, and pipeline configurations. The configurations will be exported, tested, and then imported into your Cribl.Cloud organization for validation. Once the configurations are confirmed, our consultants will work with you to schedule the cutover.

Our advisors will provide ongoing support and guidance during the entire migration process, ensuring your team is well-equipped to handle and maintain your Cribl.Cloud configuration. From initial planning to post-migration assistance, our experts are dedicated to ensuring a seamless and successful transition to Cribl.Cloud.

If not mutually agreed upon in writing, the start date for the Cribl.Cloud Migration Service will be within one (1) week of Cribl's acceptance of the Customer's purchase order for the Cribl.Cloud Migration Service. The parties will determine a suitable schedule to perform the Cribl.Cloud Migration Service after their first meeting.

Migration Scope

The Migration Scope includes the following items that will be migrated to Cribl.Cloud:

- Sources and Destinations
- Routes / Direct Connects
- Packs
- Knowledge Objects
- Worker Groups
- Edge Fleet Configurations
- SAML/SSO Configurations
- Notifications

Terms and Conditions

Cribl will provide service activities as described in this Service Brief and subject to the applicable signed services agreement between Cribl and the Customer or, if there is no such services agreement, Cribl's Services Addendum, which is available at <https://cribl.io/legal/addenda/services-addendum/>. Cribl may change the Services Addendum after providing notice on the website of the changes; changes to the Services Addendum become effective as provided in the notice. Service activities subject to the Services Addendum are governed by the Services Addendum in effect on the day Cribl provides the given service.

Out of Scope

The following items are out of scope:

- Modification, installation, or maintenance of customer hardware including systems and network equipment
- Modification of customer source and destination system configurations
- Migration of Persistent Queue data
- Migration of more than 1 On-Premises Worker Group
- Any services or activities other than those explicitly specified in this Service Brief

Service Expiration

The Customer has a period of ninety (90) days starting on the start date of the Cribl.Cloud Migration to schedule and utilize the Cribl.Cloud Migration Service ("Service Period"). Unless approved by Cribl, the Service will terminate automatically at the conclusion of the ninety-day period. Any unused portion of the Cribl.Cloud Migration Service is non-refundable and non-creditable. Cribl may deliver Cribl.Cloud Migration Service after the end of the Service Period if the Customer provides written notice at least thirty (30) days before the end of the Service Period and Cribl agrees to provide the Cribl.Cloud Migration Service Brief after the end of the Service Period.

Requirements

To ensure delivery of the Cribl.Cloud Migration Service as described in this Service Brief, the customer must:

- Provide reasonable assistance
- Provide reasonable access to, and engagement with, appropriate teams
- Provide a Cribl Diag from the Cribl Leader node as requested
- Provide access credentials to Cribl.Cloud tenant(s)

ABOUT CRIBL

Cribl makes open observability a reality for today's tech professionals. The Cribl product suite defies data gravity with radical levels of choice and control. Wherever the data comes from, wherever it needs to go, Cribl delivers the freedom and flexibility to make choices, not compromises. It's enterprise software that doesn't suck, enables tech professionals to do what they need to do, and gives them the ability to say "Yes." With Cribl, companies have the power to control their data, get more out of existing investments, and shape the observability future. Founded in 2018, Cribl is a remote-first company with an office in San Francisco, CA. For more information, visit www.cribl.io or our [LinkedIn](#), [Twitter](#), or [Slack](#) community.

©2023 Cribl, Inc. All Rights Reserved. 'Cribl' and the Cribl Flow Mark are trademarks of Cribl, Inc. in the United States and/or other countries. All third-party trademarks are the property of their respective owners. Published 06/2023.